

## The American Viola Society **Objectives 2021 Goals** Strategies Metrics The AVS has a Develop member Survey – satisfaction Membership renewal analysis, tracking, and drivers growing, diverse, rates and engaged report system Online membership membership. Member data Decrease attrition software numbers to 100 Survey data (develop YAC lead student benchmarks for future membership drive surveys) Grow conference attendance by 10% Greenroom Series, masterclasses, Youth Advisory Committee trivia night, Open-Mic Viola Night The AVS is a Annual reports to Market to previous Financial goals as set sustainable, healthy sponsors, members and potential sponsors by EC and Treasurer Investment organization. а Implement board Develop orientation accounts working structure process for board of under new directors, clarify management duties and timelines Analysis of organizational health Clear conference (SWOT) Develop rate sheet for expenses 2021, 15% all AVS services increase in 2022 15% increase for JAVS sponsorships The AVS has a Update and condense Link social media - Flipbook/PDF defined identity and AVS vision/mission feeds to website downloads of JAVS trajectory in the - Ouarterly statement field of viola Journal available as membership numbers performance and flipbook on website - Website traffic education. analysis Refresh branding/voice, 25% increase in - Consistent adoption website for 50th of brand standards Journal material from anniversary authors of diversity - Quarterly access/participation reports from program Increase Quarterly reciprocal features/content publicity with other committee chairs diversity by 15% orgs

Develop publishing

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